



Terms & Conditions

1. Access to the Kreeq Sports Facilities (“Facilities”):

1. Access to the Facilities will be regulated by Kreeq Sports management and may be modified at any time without prior notice.
2. Entry confirmation (digital booking receipt, email, or membership card) must be presented at the front desk before access is granted.
3. The Facilities are open for the use of individuals aged 18 years and above.
4. Person under 16 years of age must be accompanied by a responsible adult to use the Facilities.

2. General Rules and Regulations:

1. The use of tobacco, food, chewing gum, glass bottles, cans, or any similar items within the Facilities is strictly prohibited. Only personal, non-breakable, and securely sealed water bottles are permitted.
2. Private coaching sessions, external academy training, assessments, or any related activities are not permitted within the Facilities unless prior written approval has been obtained from Kreeq Sports Management.
3. All users are required to adhere to the instructions and directives always issued by Kreeq Sports staff.
4. Kreeq Sports reserves the right to temporarily suspend access to any part of the Facilities, with or without prior notice, for cleaning, maintenance, repair, or other operational requirements.
5. Kreeq Sports Management reserves the right to amend or update these Rules and Regulations, as well as the applicable schedule of fees, at any time without prior notice.
6. In cricket activities, both the wicketkeeper and the batter are required to always wear helmets and appropriate protective gear while on the field.
7. Cricket and other related sporting activities involve physical exertion and carry an inherent risk of injury. Such risks may include, but are not limited to, muscle strains, sprains, falls, impacts, or other accidental injuries. By entering and participating within the Facilities, all players and

participants acknowledge and voluntarily accept full responsibility for any injury, damage, or loss that may occur, whether caused by their own actions or those of others.

8. Failure to comply with these Rules and Regulations may result in suspension or permanent termination of access privileges to the Facilities.
9. Any activities other than cricket, such as cultural programs, stalls, family activities, gatherings, or similar events, must obtain prior approval before booking. The organizer must inform Kreeq Sports Management in advance and obtain the necessary approvals from the relevant authorities or ministries. Any activities, tournaments, embassy, international events or programs involving government higher authorities or ministries conducted at Kreeq Sports Ground, the organizer must obtain the required protocol approvals and permissions from the concerned ministry or relevant authorities. If the necessary approvals are not obtained, Kreeq Sports reserves the right to stop or cancel the activities.

3. Fees

1. All bookings must be confirmed with full payment in advance.
2. The fees and other services offered are subject to change without prior notice.
3. Fees and services offered are subject to modification at any time without prior notice.

4. Cancellations

1. Cancellations or reschedules must be made at least 24 hours before playtime; otherwise, no refunds apply. In case of rescheduling/cancellation before 24 hours the amount paid will be credited to the booking person's account as a voucher, which can be used for a future booking.
2. Fees are charged on a **usage basis**, permitting access to the Facilities for a specific and predetermined period. Hourly or activity-based payments allow access only for the corresponding time slot or activity booked.
3. Cancellations made less than 24 hours before the scheduled playtime will not qualify for a credit voucher or refund.
4. In the event of rain or adverse weather conditions, the person who has booked the ground must report to the venue and inspect the ground condition with Kreeq Sports staff at least 30 minutes prior to the scheduled booking time. If, during this inspection, the ground is found to be unsuitable for play, the matter will be reviewed by Kreeq Sports Management and, if deemed valid, a credit voucher may be issued at the sole discretion of management. If rain or adverse weather occurs during the booked playing time (for example, a 4:00 PM–6:00 PM booking where rain starts at or after 4:00 PM), no refund or credit voucher shall be provided.

5. Use of Equipment

1. Individuals using the equipment within the Facilities are responsible for their own safety. Users are encouraged to seek guidance or assistance from Kreeq Sports staff whenever necessary.
2. Participants shall be held responsible for any damage caused to the turf, nets, lighting systems, or any other property of Kreeq Sports, whether accidental or intentional. All repair or replacement costs arising from such damage will be charged to the booking team or individual responsible.

6. Behavior

1. All users must always treat Kreeq Sports staff and fellow participants with courtesy and respect.
2. Aggressive, disruptive, or inappropriate behavior — including shouting, abusive language, or excessive noise — is strictly prohibited within the Facilities.
3. Users must respect the privacy of others. Taking photos, videos, or recordings of any individual without their prior consent is not permitted.

7. Dress Code

1. Only appropriate sports attire is permitted within the Facilities. Players must be properly always dressed while participating in activities.
2. For the safety of all players and to protect the playing surface, cleats or metal-spiked footwear are strictly prohibited on the main cricket ground and within the net practice areas.

8. Personal Belongings

1. Kreeq Sports is not responsible for the loss of or theft of personal belongings. Participants are advised to always keep their valuable items securely in their own custody.

9. Kreeq Sports Right to Terminate Access

Kreeq Sports reserves the right to suspend or terminate a user's access to the Facilities under the following circumstances:

1. Failure to settle any outstanding payments or financial obligations in accordance with Kreeq Sports' rules and regulations.
2. Inability to provide valid proof of booking, registration, or reservation when requested by Kreeq Sports staff.
3. Failure to comply with Kreeq Sports' established policies, procedures, rules, and regulations, including any future amendments or updates.

